

# 2023 Survey Results

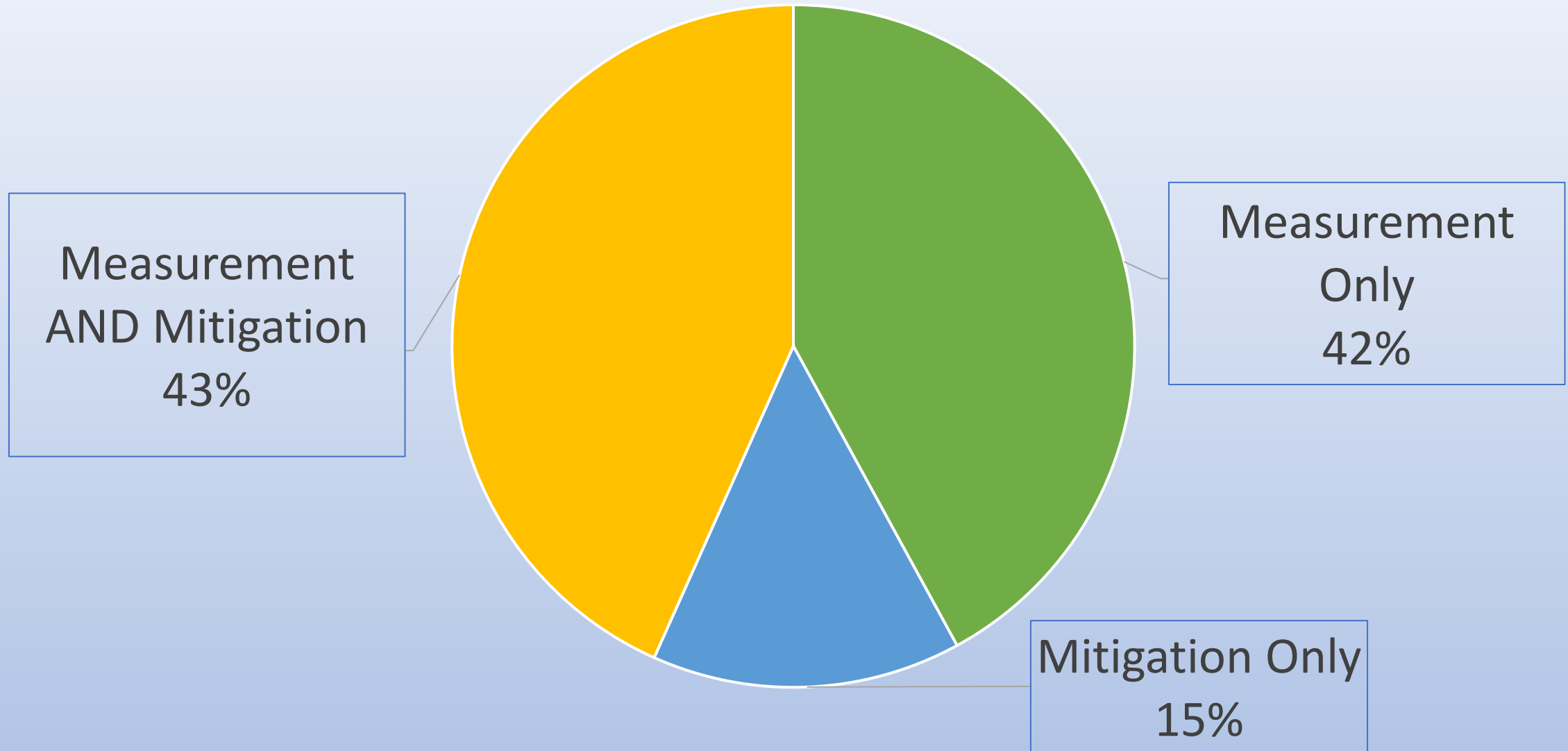
Jane Malone

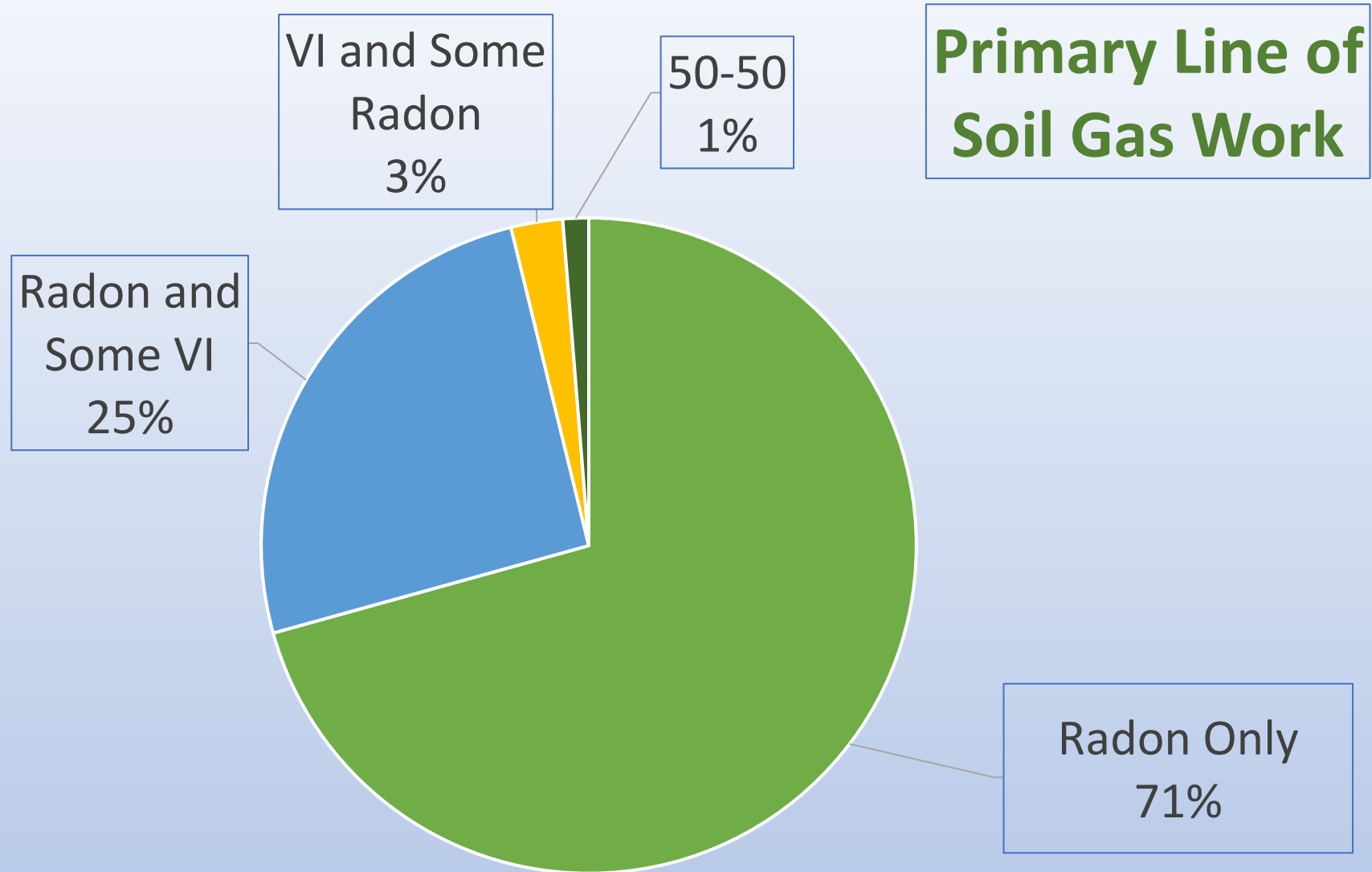
AARST National Policy Director

# Survey Was Conducted October 9-23

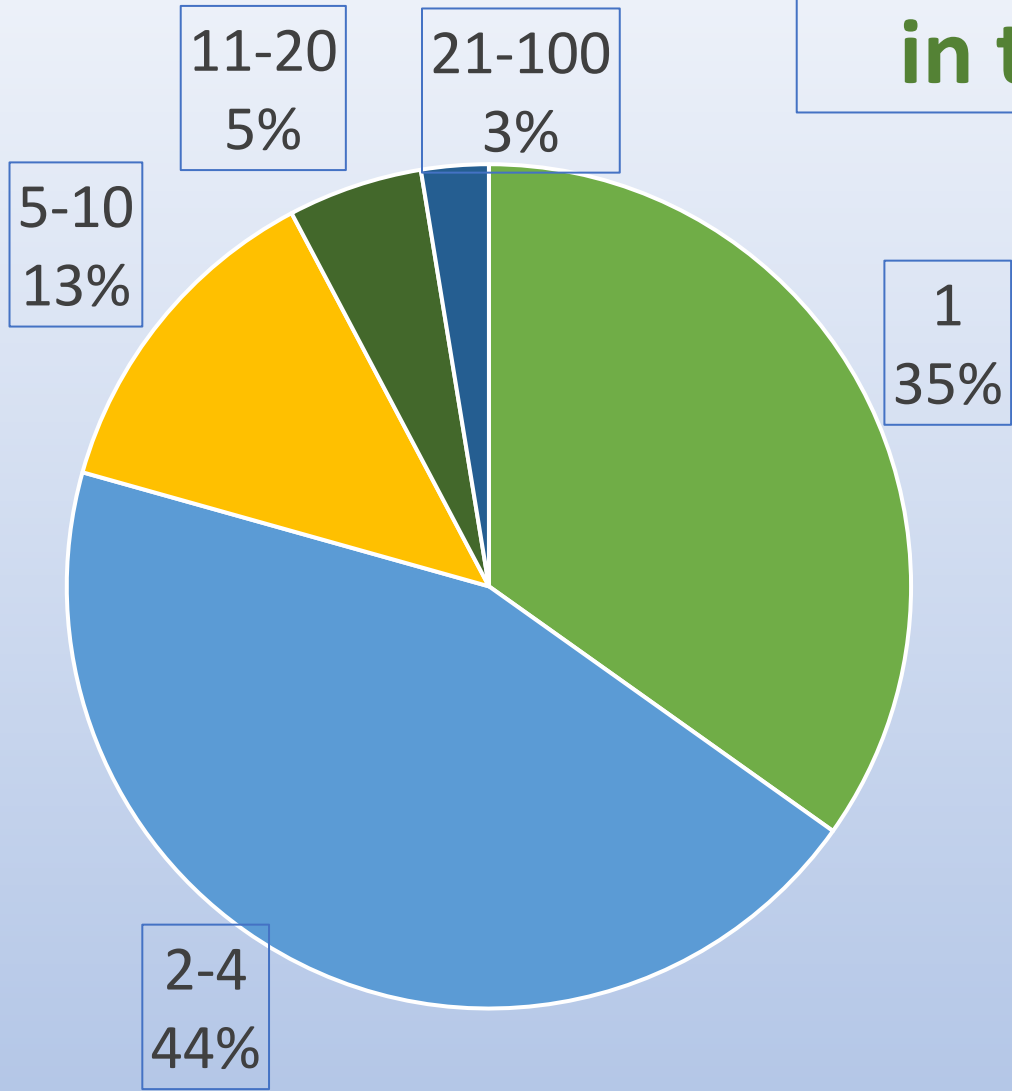
- 157 respondents completed\* the survey
- Membership status
  - 76% members
  - 16% non-member
  - 8% former member
- NRPP
  - 87% NRPP certified

# Service(s) Provided

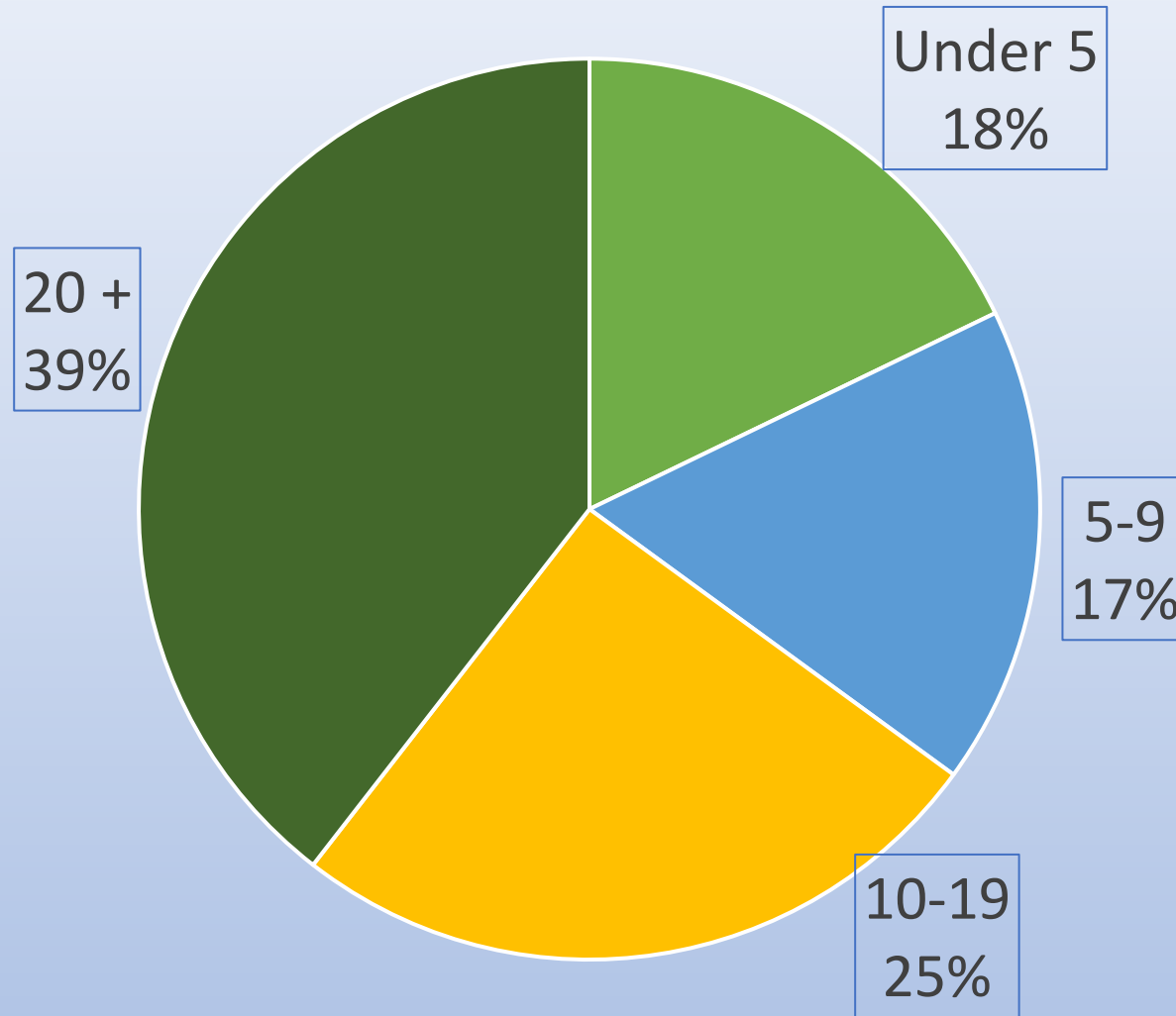




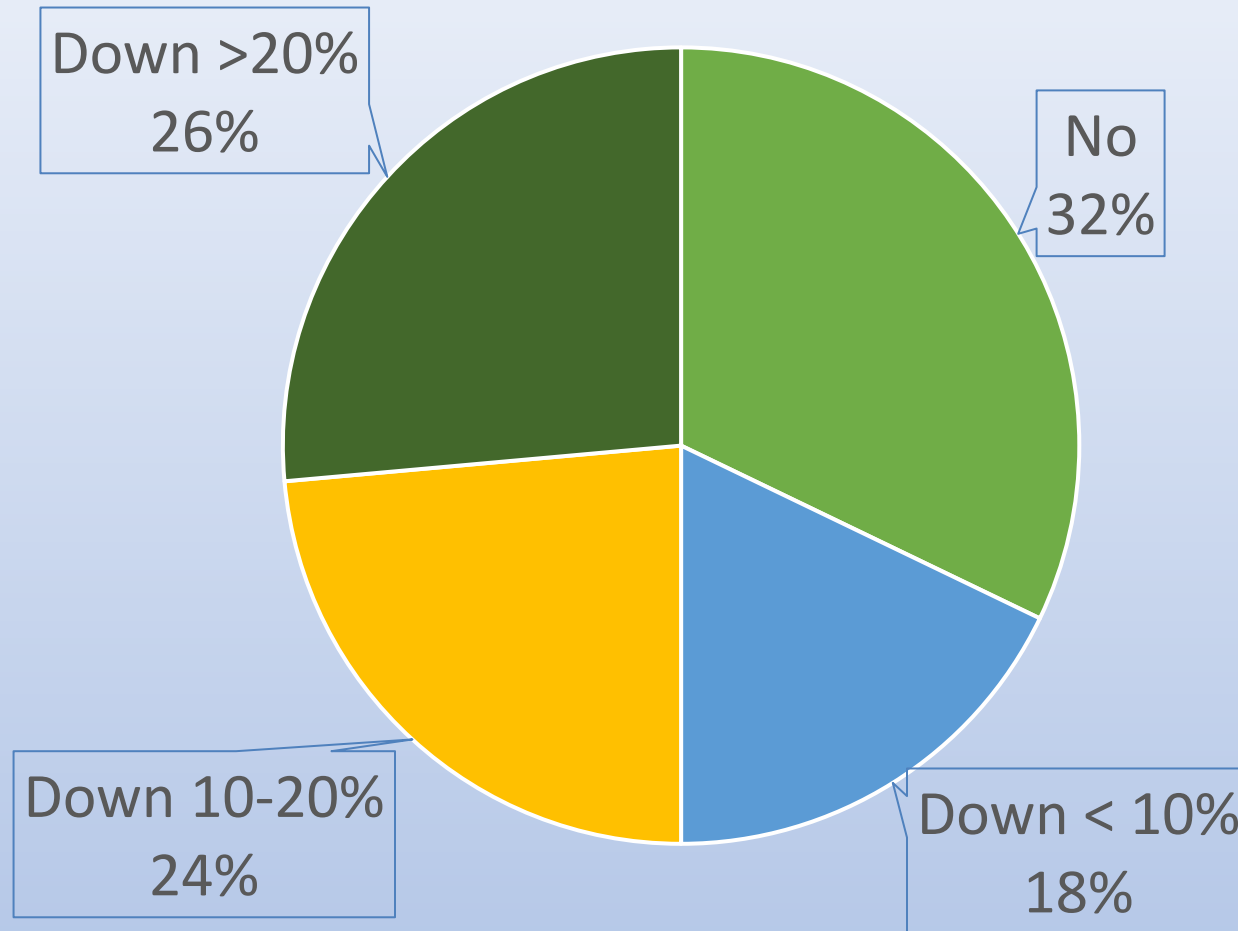
# Number of Workers in the Business



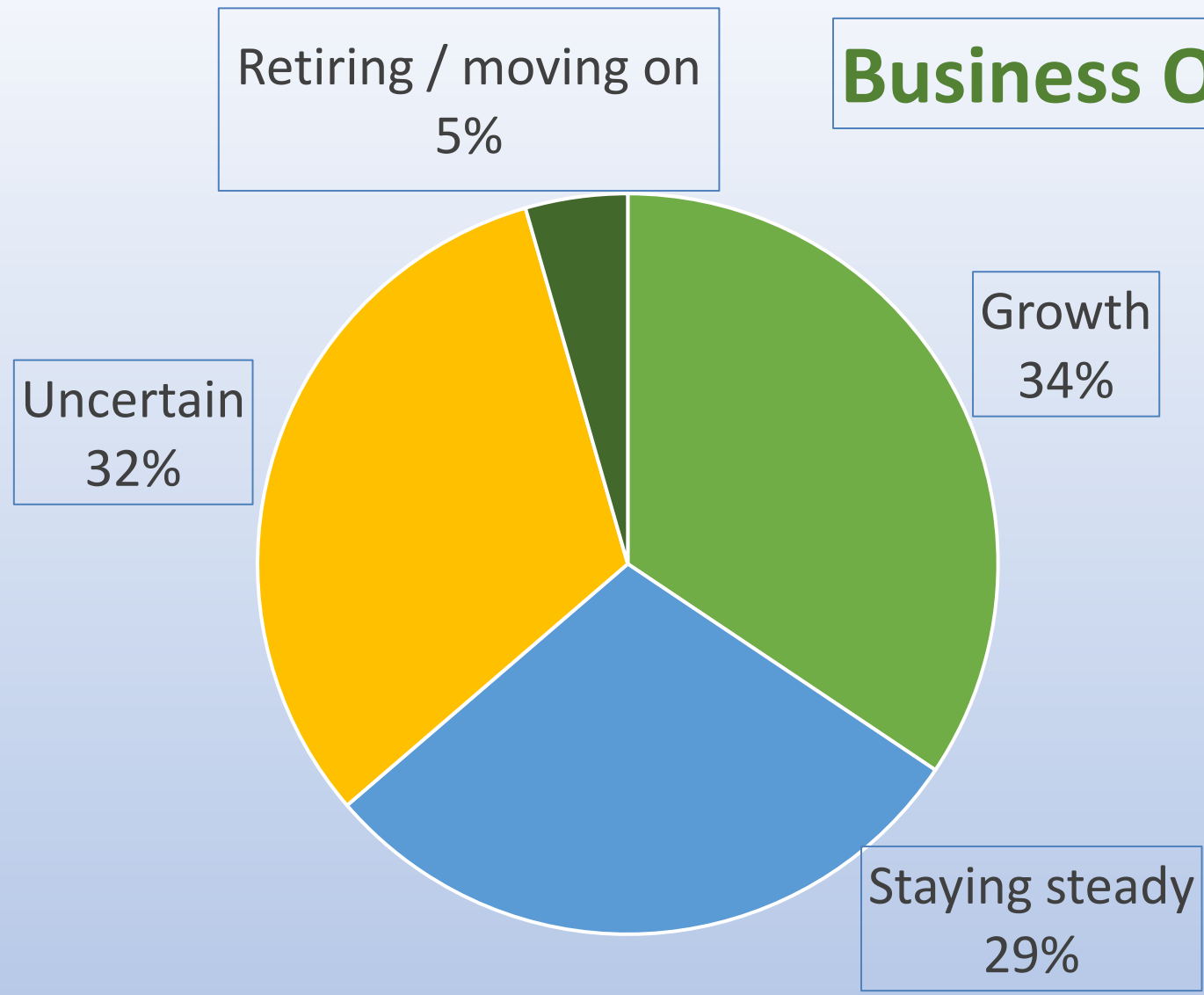
# Number of Years in Business



# Reduced demand due to “no contingency” / “no inspection” home sales or other market issues

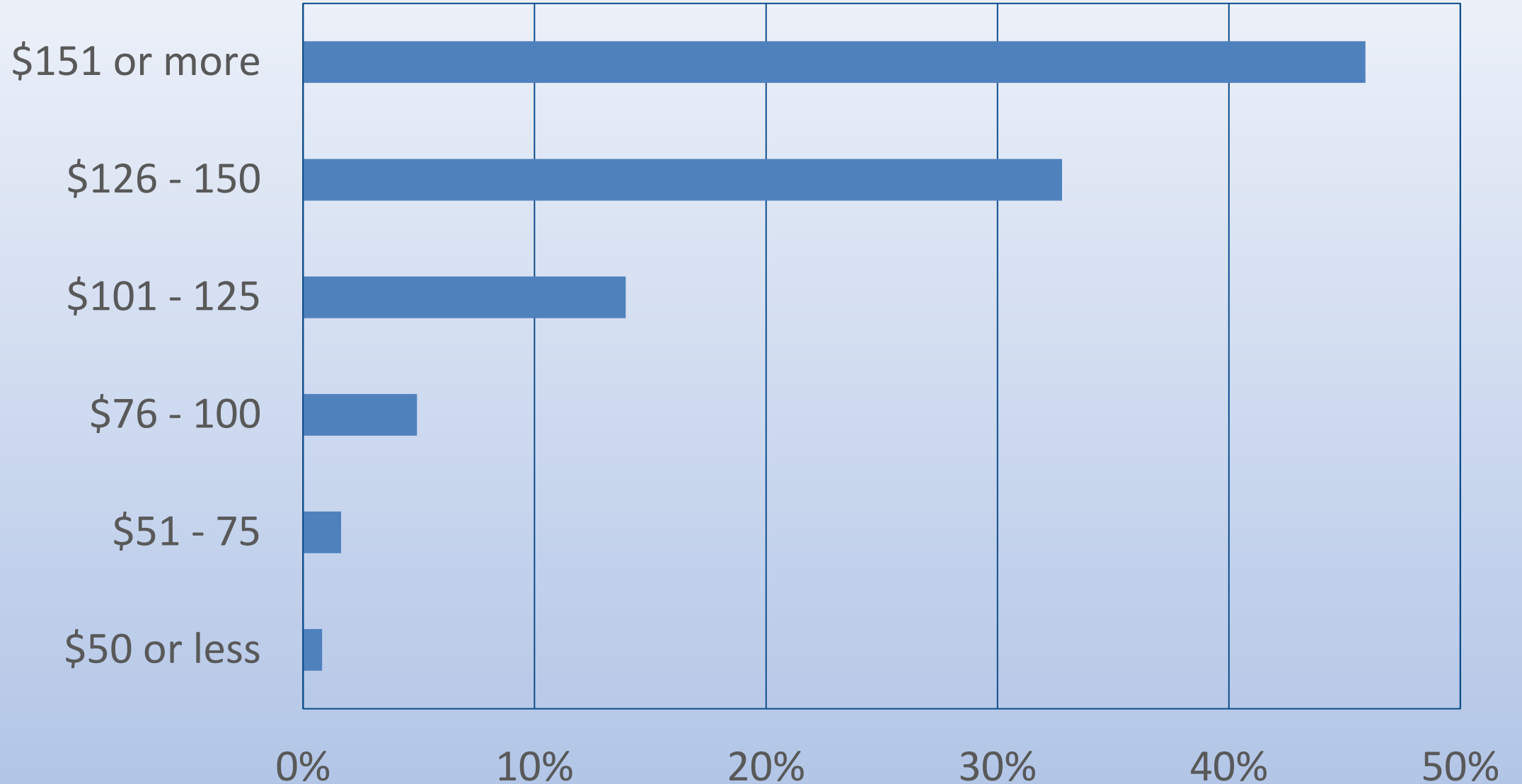


# Business Outlook

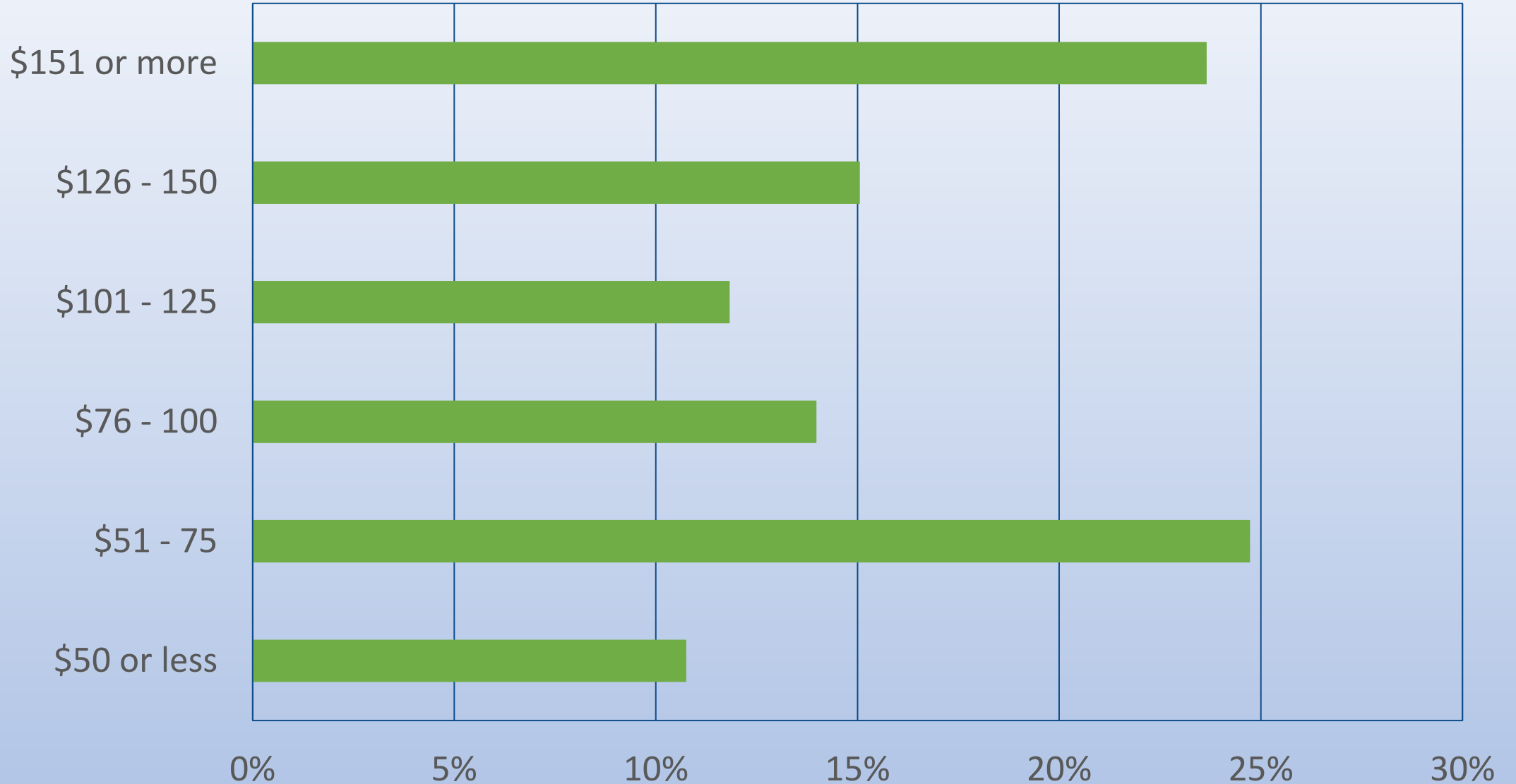




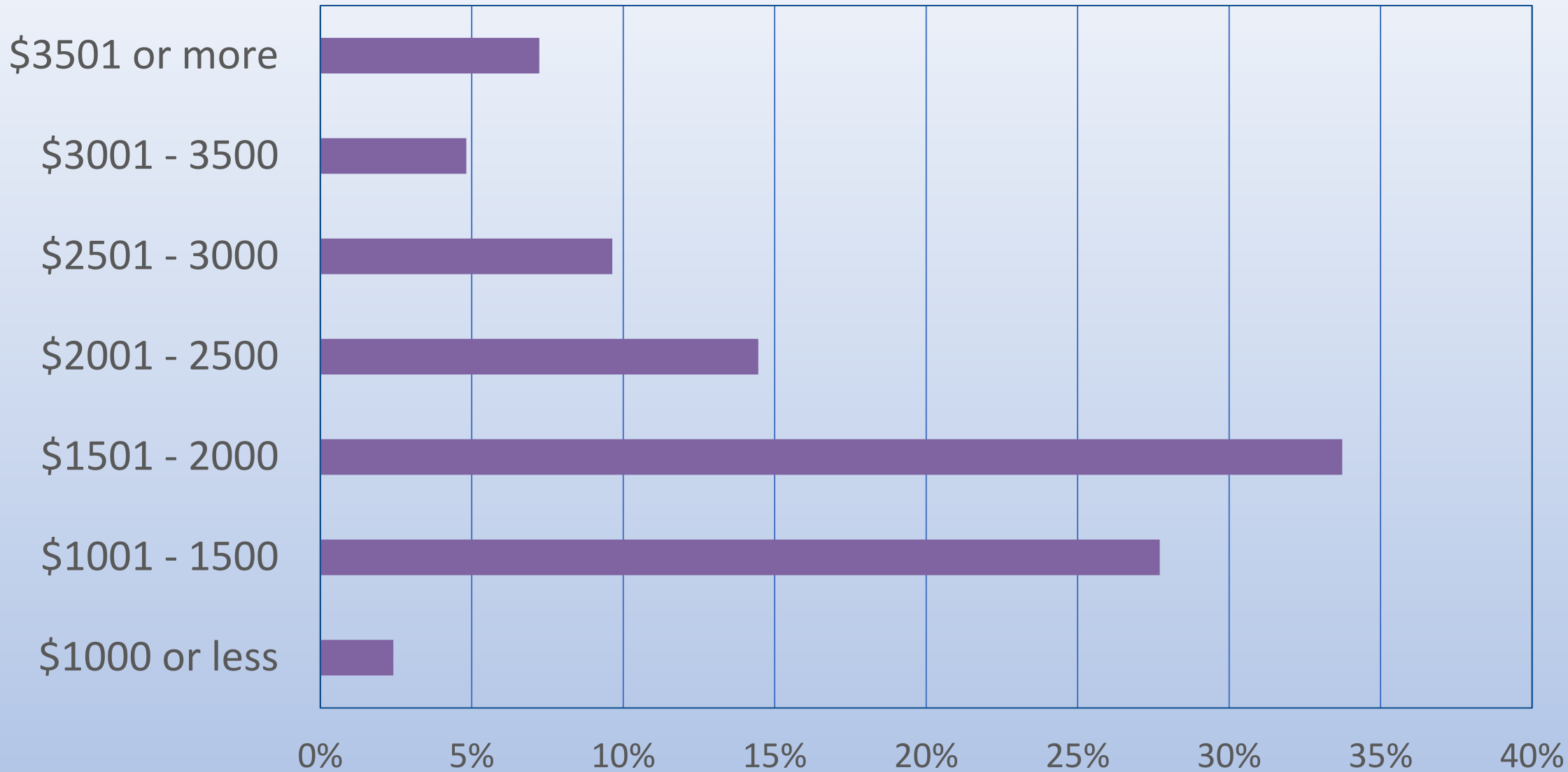
# Measurement Cost: Single-Family



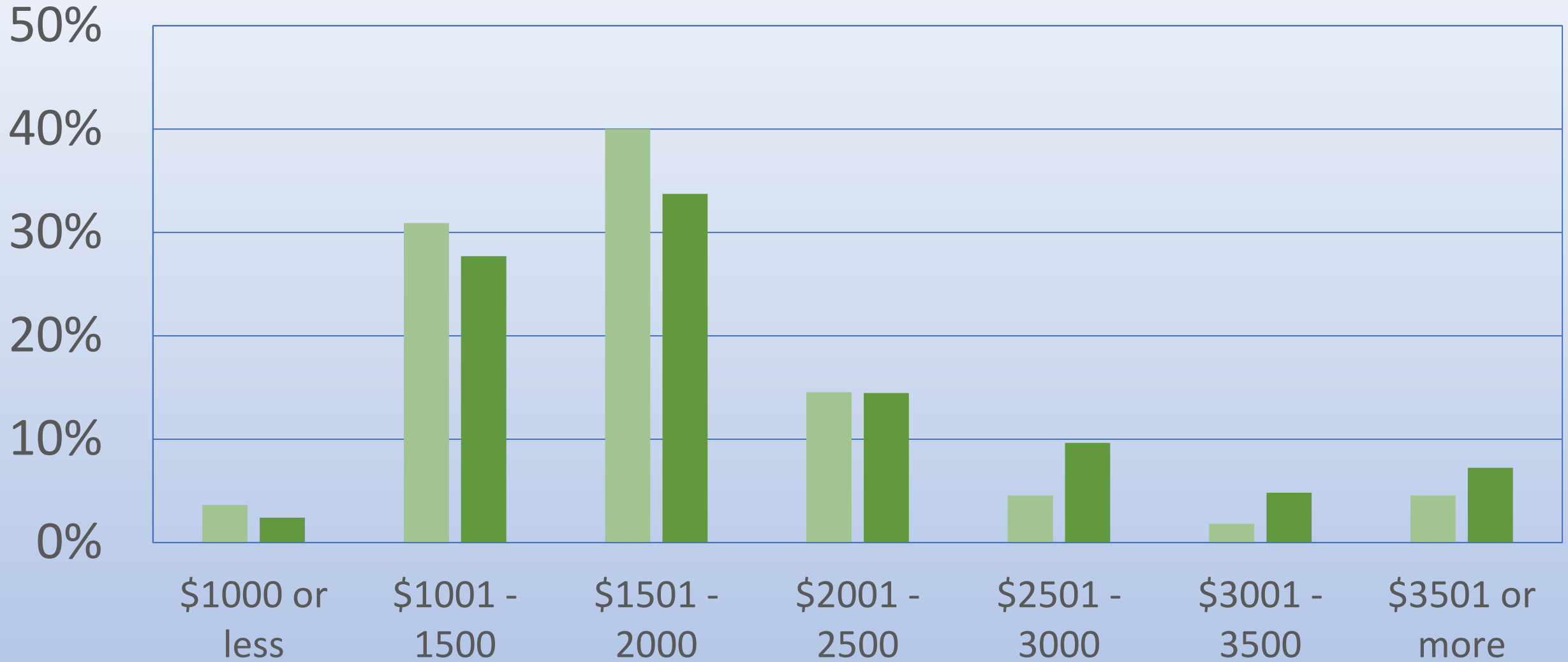
# Measurement Cost: Multifamily Unit



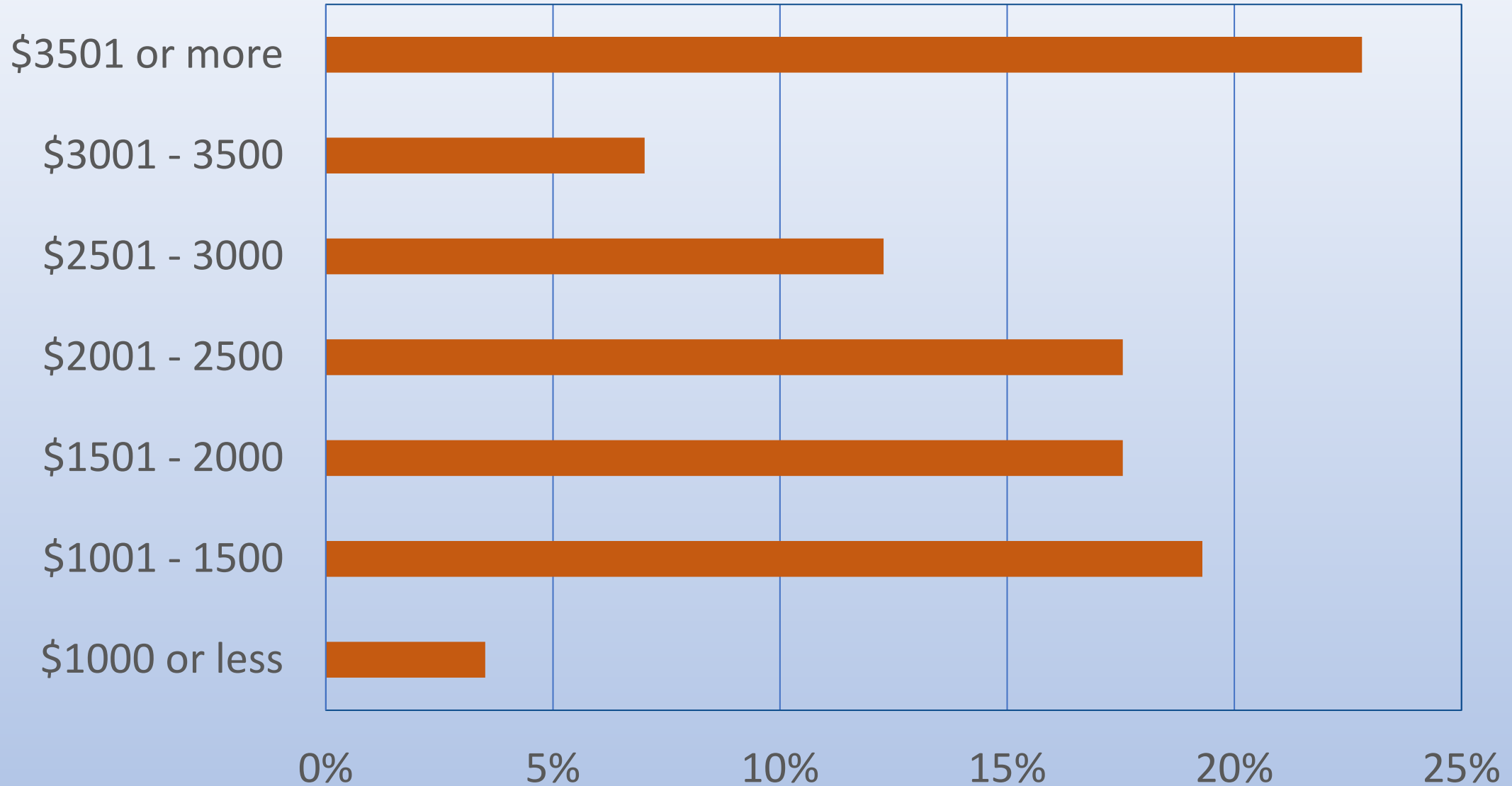
# Mitigation Cost: Single-Family



# Single-Family Mitigation Cost - 2022 vs 2023



# Mitigation Cost: Multifamily Unit



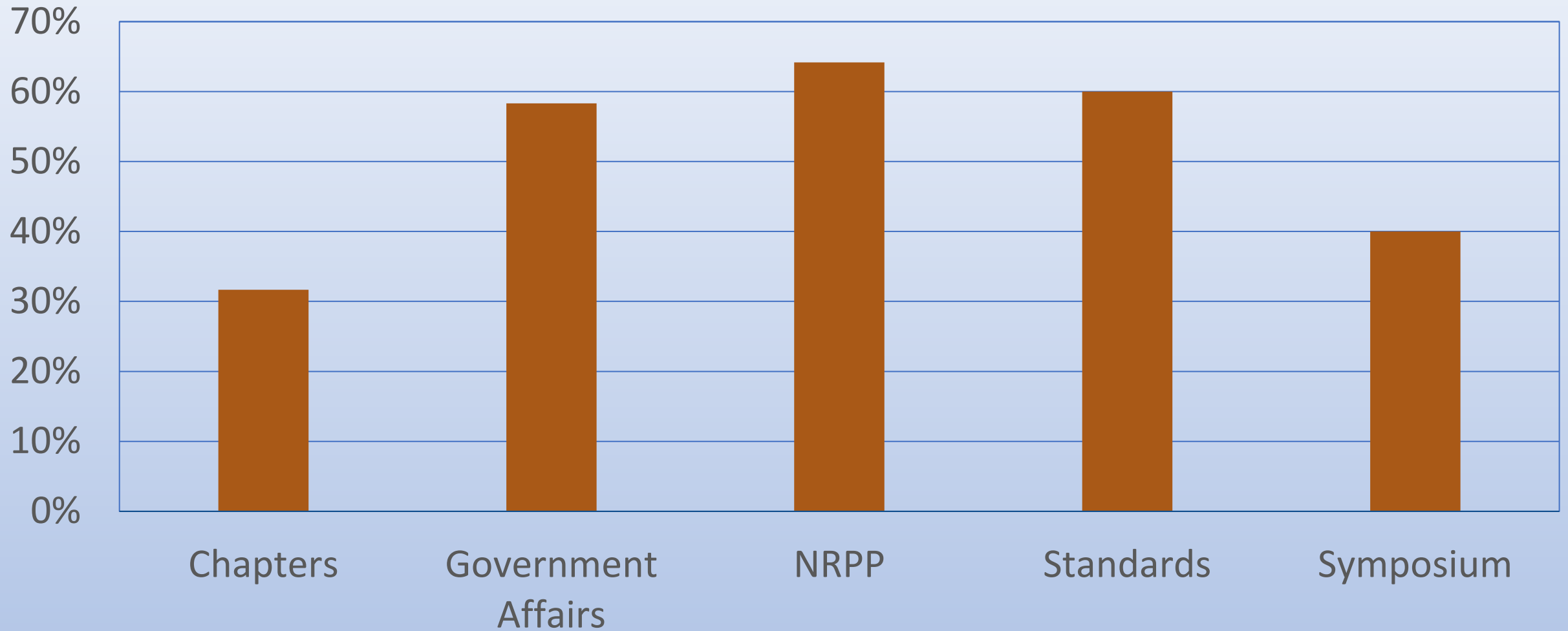
## Multifamily Mitigation Cost: 2022 vs 2023



# Association Member Benefits – Past/Future Use



## Association Programs Important to Success/Growth





Thanks to all survey respondents.  
Thanks for your attention today.